



## Journal of Intelligent System and Applied Data Science (JISADS)

Journal homepage : <https://www.jisads.com>

ISSN (2974-9840) Online

# AI-DRIVEN NETWORK MANAGEMENT AND OPTIMIZATION

Laila A. Wahab Abdullah Naji, Mohsen S. Alsaadi<sup>2</sup>, Waheeb Ahmed<sup>3</sup>

<sup>1</sup> University of Aden-Faculty of Engineering, Yemen

<sup>2</sup> Department of Electrical and Computer, Faculty of Engineering, King Abdulaziz University, KSA

<sup>3</sup> Department of Computing, University of Science and Technology, Aden, Yemen

[Tefke2010@Gmail.Com](mailto:Tefke2010@Gmail.Com), [msm\\_alsaadi@hotmail.com](mailto:msm_alsaadi@hotmail.com), [w.alabyadh@ust.edu](mailto:w.alabyadh@ust.edu)

## ABSTRACT

AI-Driven Network Management and Optimization refers to the use of Artificial Intelligence (AI) and Machine Learning (ML) techniques to monitor, control, and improve computer networks. This approach is transforming how network operations are performed in enterprises, telecom, cloud services, and IoT ecosystems. As a result, network optimization in the telecom industry was revolutionized, allowing for more dependable, scalable, and efficient networks. By anticipating possible failures and identifying network irregularities early on, AI also improves fault management before they affect service quality. Additionally, as the telecommunications landscape grows increasingly interconnected through 5G and IoT technologies, AI enhances network security by detecting and reacting to cyber threats in real-time. This study illustrates how AI-driven solutions can improve network performance in a number of industries. The study also addresses the limitations of AI in network optimization and offers suggestions to industry participants on how to successfully incorporate AI technologies into current infrastructures for increased network resilience and efficiency. According to the paper's conclusion, AI-driven solutions offer significant improvements in network performance and quality of service, making them a promising path for the future of telecommunications. To reduce such hazards, it also highlights the necessity of strong AI models, ongoing observation, and ethical considerations. The results highlight AI's revolutionary potential in influencing the future wave of telecom infrastructure, guaranteeing consumers dependable and superior connectivity.

**Keywords:** AI in the telecom industry, Machine Learning Integration, Optimization of networks, Artificial Intelligence.

## 1. INTRODUCTION

Artificial Intelligence (AI) is increasingly becoming a fundamental driver in optimizing various sectors, and network management is no exception. The adoption of AI technologies, including machine learning, deep learning, and reinforcement learning, has significantly enhanced the capabilities of modern networks, making them more efficient and adaptive [1]. Real-time analysis, prediction, and decision-making are made possible by AI and are essential for preserving

networks' effectiveness and performance [2]. These days, networks are supposed to manage enormous volumes of data, offer smooth connectivity across different devices, and facilitate cutting-edge technologies like cloud computing, 5G, and the Internet of Things (IoT) [3]. In order to address these issues and enhance overall performance, artificial intelligence is being included into different network management layers [4]. Automation is one of AI's most important contributions to network administration. Tasks that were formerly labor-intensive and time-consuming, such fault detection, traffic routing,

and congestion control, can now be automated thanks to artificial intelligence approaches. Additionally, network traffic patterns can be predicted by machine learning algorithms, allowing for proactive measures to reduce latency and congestion [5]. Additionally, AI-driven optimization is used in a variety of network types, such as edge networks, software-defined networks, cloud infrastructure, and telecommunications.

AI systems differ from conventional network management methods in that they can process massive datasets in real-time, spot patterns, and make wise judgments in changing circumstances.

In order to provide high-performance, dependable, and secure networks that can satisfy the needs of modern users and applications, network management has advanced significantly [6].

From resource allocation and traffic management to anomaly detection and predictive maintenance, AI-driven solutions were being incorporated into more and more aspects of network operations. Telecommunication networks can improve user experience and network performance by utilizing AI's predictive and adaptive capabilities to proactively address possible problems, optimize resource usage, and dynamically adjust to changing conditions. Telecom companies may lessen their environmental effect, cut operating expenses, and support a more sustainable digital ecosystem by utilizing AI-powered predictive analytics, load balancing, and intelligent energy management strategies [7].

## 2. AI-DRIVEN NETWORK MANAGEMENT ARCHITECTURE: THE AIOPS FRAMEWORK

To effectively deploy AI and ML techniques, a robust architectural framework is required to handle the massive data streams and facilitate closed-loop automation. AIOps (Artificial Intelligence for IT Operations) has emerged as the core concept, integrating AI into the entire operational lifecycle. This framework moves network management beyond simple monitoring to encompass data aggregation, correlation, analysis, and automated action.

The key to AIOps is Closed-Loop Automation, a continuous cycle that operates with minimal human intervention. This cycle ensures that the network can observe its state, analyze data, decide on the optimal action, and execute that action in real-time.

This framework is essential for achieving the speed and scale required in modern, complex networks, allowing for true self-healing and self-optimizing capabilities [26].

### 2.1 Literature Review

Investigating how Artificial Intelligence (AI) is revolutionizing network optimization in the telecom sector led to It will explore the particular AI methods and tools that are causing notable gains in network performance, such as lower latency, higher throughput, and improved dependability.

This section provides an in-depth review, focusing on their distinct contributions to that field.

In the past, Static protocols, manual interventions, and predefined setups were all used in network optimization. In order to guarantee that data was transferred from one location to another with the least amount of loss possible, networks were first built using basic routing and management rules [8].

In this early phase of network management, manual configuration and supervision were crucial. While routing protocols like RIP (Routing Information Protocol) and OSPF (Open Shortest Path First) were established to optimize path selection for data packets, tools like Simple Network Management Protocol (SNMP) were used to monitor and manage network devices.

However, networks remained vulnerable to congestion and inefficiency due to the dynamic and frequently unpredictable nature of network traffic, especially when the volume of data started to rise exponentially [9].

In [10] authors declared that, AI's role in maximizing energy use and promoting green network operations will grow in importance as the telecom sector places a greater emphasis on sustainability and environmental responsibility. Artificial intelligence (AI) algorithms can be used to examine trends in energy use, spot areas for efficiency gains, and dynamically control power consumption throughout the network architecture.

Ahead of the curve, provide outstanding client experiences, and keep a competitive edge in the quickly changing digital landscape, the telecommunications industry will need to embrace AI-driven network optimization.

Telecommunications companies can open up new avenues for innovation, efficiency, and expansion by strategically utilizing AI's capabilities, influencing the sector's course for years to come.

The study in [11] illustrates how AI-powered solutions can improve network performance in a number of industries. The study concludes by outlining the drawbacks of AI in network optimization and offering suggestions to industry participants on how to successfully incorporate AI technologies into current infrastructures for increased network resilience and efficiency.

In AI-driven network optimization, there are a number of exciting avenues. Combining AI and quantum computing is one way to overcome the computational difficulties in network optimization by facilitating quicker data processing and resolving intricate optimization issues that are now beyond the scope of traditional.

Another subject worth investigating is AI's expanding involvement in network cybersecurity. AI is increasingly being used to secure networks. Artificial intelligence-driven systems can be used to detect anomalies, identify potential vulnerabilities, and respond to assaults in real time, hence boosting network security posture. Also, introduces additional issues, such as ensuring AI system security from adversarial attacks and understanding how AI-driven security measures can be integrated into existing network security protocols and threat detection, malware categorization, and risk assessment will be critical in increasing network resilience to cyber assaults. The application of AI and Digital Twin concepts extends beyond traditional telecom networks into specialized domains like Intelligent Transportation Systems (ITS). Research in this area, such as the work on 'Digital twin and security solutions for intelligent transportation systems' [27], highlights how DT frameworks can enhance cybersecurity in vehicular networks and optimize complex logistics, demonstrating a crucial intersection of AI, security, and real-world infrastructure. Autonomous optimization at the network's periphery could be the subject of future studies that aim to create AI algorithms that are small and efficient enough to run on devices with limited resources.

In [12] investigates the role of AI in broadband network optimization, discussing how AI-driven methodologies contribute to lower network latency, jitter, throughput, and packet loss, as well as future directions in integrating AI with 5G and edge computing to create self-optimizing broadband networks. In concludes that, AI's Future Prospects optimization should grow more intelligent and robust as 5G and edge computing technologies evolve. Next researches will seek to:

Combining AI with 5G constructs for better network splitting and low latency service [13].

Establish edge AI frameworks for processing in real time and specialized optimization of networks [14].

Improve self-treatment abilities of networks by employing deep learning-driven maintenance prediction approaches

In [15] authors illustrate using AI-driven anomaly detection techniques like independently learning and neural networks, also they show how to observe network traffic in real-time. These systems capable of identifying anomalies like unexpected spikes or drops in performance that could mean packet loss. Then, to fix these anomalies, the system can change traffic routes, increase buffer sizes, or retransmit lost packets to keep the connection stable and minimize disruption. Furthermore, AI may be used to forecast and minimize packet loss in high-traffic conditions by optimizing flow control methods and dynamically modifying TCP window sizes to avoid overcrowding and assure packet delivery reliability. they conclude the AI-powered optimization techniques give broadband networks the tools they need to efficiently manage and allocate resources, improve QoS, and assure high service reliability. The continuing acceptance and advancement of AI in broadband network management will be critical in solving the problems posed by increasingly complex networks and rising user demands. As AI-powered solutions advance, they will play a crucial role in creating the future of broadband services, ensuring that networks remain efficient, dependable, and capable of delivering seamless, high-quality experiences to customers.

Study in [16] explores how artificial intelligence (AI) might transform network administration and operation in order to get greater performance and dependability. They discusses the underlying principles, methodology, and applications of AI-driven optimization in various network contexts. It investigates how AI algorithms can evaluate large volumes of network data, detect trends, and make data-driven decisions to improve network setups, routing protocols, and resource allocation techniques. Furthermore, the study investigates how AI-driven optimization might improve network security, fault tolerance, and scalability by automatically recognizing and mitigating potential threats and vulnerabilities.

The Review concisely summarizes the primary findings and insights obtained from the analysis, underscoring the transformative potential of AI-driven optimization for the improvement of network performance and efficiency.

Furthermore, the Review addresses the ethical implications, algorithmic bias, and data privacy concerns that are associated with the implementation of AI-driven optimization techniques.

Predictive analytics is a popular data-driven method that uses previous network data to forecast future network behavior or performance [17]. Predictive analytics algorithms can forecast possible network congestion, bottlenecks, or failures by evaluating previous network traffic patterns, usage trends, and performance metrics, allowing preemptive optimization measures to be performed.

Another data-driven technique is anomaly detection, which seeks to uncover unusual or unexpected behavior in network data. Anomaly detection algorithms examine network traffic patterns and performance metrics in real time, identifying any deviations from typical behavior that could suggest security concerns, performance difficulties, or other abnormalities that need to be addressed [18].

In network optimization, supervised learning techniques can be utilized for tasks such as traffic classification, network intrusion detection, and performance prediction [19], [20], [21]. For instance, supervised learning models can be trained to classify network traffic into distinct application categories (e.g., web surfing, video streaming, VoIP) based on packet headers or payload content, allowing for more detailed traffic management and prioritization.

AI-driven traffic management approaches, including traffic shaping and prioritization, improve bandwidth allocation and QoS for important applications [22]. AI algorithms can improve the user experience and overall network performance by dynamically altering traffic flows in response to application requirements and user

priorities. Managing the allocation of resources along with capacity planning is critical for guaranteeing optimal network resource utilization and avoiding bottlenecks or congestion. AI-driven optimization approaches allow networks to rapidly distribute resources like bandwidth, processing power, and storage space in response to changing workload needs as well as performance requirements.

### 3. SPECIFIC AI/ML TECHNIQUES IN NETWORK OPTIMIZATION

The literature review mentions several key AI/ML techniques. To provide a clearer understanding of their

specific applications, the following Table.1 summarizes the primary methods and their roles in network optimization.

## 4. KEY CHALLENGES AND ETHICAL CONSIDERATIONS

While the transformative potential of AI in network management is clear, its widespread adoption is hindered by several significant challenges that require careful consideration.

### 4.1. Data Quality and Scalability

AI models are inherently dependent on the data they are trained on. Networks generate vast, heterogeneous, and often noisy data. Ensuring the quality, cleanliness, and labeling of this data is a major hurdle. Furthermore, the sheer scalability of data processing handling petabytes of real-time network telemetry requires massive computational resources and sophisticated data [23].

### 4.3. Ethical and Regulatory Concerns

The deployment of autonomous AI systems raises ethical questions, particularly concerning data privacy and algorithmic bias.

AI systems must be designed to comply with stringent data protection regulations (e.g., GDPR). Furthermore, bias in training data could lead to unfair resource allocation or service degradation for certain user groups, necessitating robust ethical guidelines and regulatory oversight [25].

## 5. CONCLUSION

Broadband networks will become more resilient and capable of supporting an expanding digital ecosystem as a result of the continued development of AI technology into ever more intelligent, scalable, and adaptable solutions. However, scalability and data privacy concerns, the incorporation of new technologies, and problems encountered in other techno-system contexts hinder the deployment of AI in network administration.

In order to achieve self-healing networks, more research in this field should focus on enhancing AI algorithms, integrating them with edge computing, and refining predictive maintenance models. Ultimately, network optimization through AI will define the future of broadband services, but it will encompass all regions of the world for the purpose of high-quality connections and dependable service.

Table 1. AI/ML techniques in network applications

AI/ML Technique	Primary Application Area	Specific Network Use Case	Key Benefit
Reinforcement Learning (RL)	Resource Allocation & Control	Dynamic routing, load balancing, and power control in 5G base stations.	Enables self-optimization and autonomous decision-making in dynamic environments.
Supervised Learning	Traffic Classification & Prediction	Identifying application types (VoIP, video streaming) for QoS prioritization and intrusion detection.	Accurate classification and prediction based on labeled historical data.
Unsupervised Learning	Anomaly Detection & Clustering	Identifying zero-day attacks, equipment failures, or unusual traffic patterns without prior labels.	Excellent for discovering novel threats and subtle performance degradations.
Deep Learning (DL)	Complex Pattern Recognition	End-to-end network performance prediction and root cause analysis across multiple layers.	Handles massive, high-dimensional data sets to find complex, non-linear relationships.

The future studies in AI may focus on developing lightweight algorithms for AI that may operate effectively on restricted in resources devices, allowing for autonomy network edge improvement. This would improve the efficiencies of IoT networks, which frequently face challenges with scalability, latency as well as and resource limits.

## References

- [1] Ahmad T, Zhu H, Zhang D, Tariq R, Bassam A, Ullah F, et al. Energetics systems and artificial intelligence: Applications of Industry 4.0. *Energy Reports*. 2022;8:334-61.
- [2] Sarker IH, Janicke H, Ferrag MA, Abuadbbba A. Multi-aspect rule-based AI: Methods, taxonomy, challenges and directions toward automation, intelligence, and transparent cybersecurity modeling for critical infrastructures. *Internet of Things*. 2024;101110
- [3] Naif D. Alotaibi, Wasim A. Ali, M. S. A. (2024). *Advanced IoT Technology and Protocols: Review and Future Perspectives*. *International Journal on Recent and Innovation Trends in Computing and Communication*, 12(2), 50–61.
- [4] Shafique K, Khawaja BA, Sabir F, Qazi S, Mustaqim M. Internet of things (IoT) for next-generation smart systems: A review of current challenges, future trends and prospects for emerging 5G-IoT scenarios. *IEEE Access*. 2020;8:23022-40.
- [5] Umoga UJ, Sodiya EO, Ugwuanyi ED, Jacks BS, Lottu OA, Daraojimba OD, et al. Exploring the potential of AI-driven optimization in enhancing network performance and efficiency. *Magna Scientia Advanced Research and Reviews*. 2024;10(1):368-78
- [6] AbdelRahman AA, Meftin NK, Alak EK, Jawad HM, Hatim QY, Khlaponin Y, et al. AI-driven cloud networking optimizations for seamless LTE connectivity. *Proceedings of the 2024 36th Conference of Open Innovations Association (FRUCT)*. 2024
- [7] Moses Alabi, The Impact of Artificial Intelligence on Network Optimization in Telecommunications, December 18 2023.
- [8] Tache MD, Păscuțoiu O, Borcoci E. Optimization algorithms in SDN: Routing, load balancing, and delay optimization. *Applied Sciences*. 2024;14(14):5967
- [9] El Rajab M, Yang L, Shami A. Zero-touch networks: Towards next-generation network automation. *Computer Networks*. 2024;243:110294.

- [10] Nnaemeka Stanley Egbuhuzor, The Potential of AI-Driven Optimization in Enhancing Network Performance and Efficiency, Columbia Business School, Columbia University, NY, USA., International Journal of Management and Organizational Research, 23 March 2025.
- [11] Shubhi Shrivastava et al., LITERATURE REVIEW ON AI-DRIVEN OPTIMIZATION IN BROADBAND NETWORKS, Global Journal of Advance Engineering Technology and Sciences, Research Scholar, Dr. CV Raman University, Kota Bilaspur11, India, November, 2024, Impact Factor 3.802, ISSN 2349-0292  
<https://doi.org/10.29121/gjaets.2024.11.01>
- [12] Ouyang, Z., & Xu, M. (2023). 5G and AI Integration for Network Optimization. *IEEE Transactions on Wireless Communications*, 30(1), 50-68.
- [13] Zhou, H., Foster, D., & Green, P. (2022). Q-Learning for Adaptive Broadband Network Management. *IEEE Transactions on Network Intelligence*, 14(2), 110-130
- [14] Sharma, P., & Lee, J. (2019). "Packet Loss Prevention Using AI-Powered Anomaly Detection." *Journal of Wireless Communications and Networking*, 8(5), 112-123.
- [15] Uchenna Joseph Umoga and et al., Exploring the potential of AI-driven optimization in enhancing network performance and efficiency, *Magna Scientia Advanced Research and Reviews*, 2024, 10(01), 368–378  
Publication history: Received on 04 January 2024; revised on 15 December 2023; accepted on 18 December 2023  
Article  
DOI: <https://doi.org/10.30574/msarr.2024.10.1.0028>
- [16] Sarker, I.H., 2021. Data science and analytics: an overview from data-driven smart computing, decision-making and applications perspective. *SN Computer Science*, 2(5), p.377.
- [17] Sun, Y., Haghghat, F. and Fung, B.C., 2020. A review of the-state-of-the-art in data-driven approaches for building energy prediction. *Energy and Buildings*, 221, p.110022
- [11] Greff, K., Srivastava, R. K., Koutník, J., Steunebrink, B. R., & Schmidhuber, J. (2016). LSTM: A search space odyssey. *IEEE transactions on neural networks and learning systems*, 28(10), 2222-2232.
- [18] Di Mauro, M., Galatro, G., Fortino, G. and Liotta, A., 2021. Supervised feature selection techniques in network intrusion detection: A critical review. *Engineering Applications of Artificial Intelligence*, 101, p.104216
- [19] Injadat, M., Moubayed, A., Nassif, A.B. and Shami, A., 2020. Multi-stage optimized machine learning framework for network intrusion detection. *IEEE Transactions on Network and Service Management*, 18(2), pp.1803-1816
- [20] Alimi, O.A., Ouahada, K., Abu-Mahfouz, A.M., Rimer, S. and Alimi, K.O.A., 2021. A review of research works on supervised learning algorithms for SCADA intrusion detection and classification. *Sustainability*, 13(17), p.9597
- [21] Ramagundam, S., 2023. Predicting broadband network performance with ai-driven analysis. *Journal of Research Administration*, 5(2), pp.11287-112
- [22] Bojović, P.D., Malbašić, T., Vujošević, D., Martić, G. and Bojović, Ž., 2022. Dynamic QoS management for a flexible 5G/6G network core: a step toward a higher programmability. *Sensors*, 22(8), p.2849
- [23] Kawahara, R., Watanabe, K., Harada, S., & Kawata, T. (2020). Application of AI to network operation. *IEICE Commun. Soc. Glob. Newsl*, 44, 11.
- [24] IBM. Explainable AI (XAI) in Enterprise Systems. Technical Report. 2023.
- [25] ITU. Ethical and Regulatory Implications of AI in Telecommunications. Focus Group Report. 2022.
- [26] Prasad, P., & Rich, C. (2018). Market guide for aiops platforms. Retrieved March, 12(2020), 2-9.
- [27] Ali, W.A.M. Digital Twin and Security Solutions for Intelligent Transportation Systems. Ph.D. Thesis, Politecnico di Bari, Bari, Italy, 2024.